



QUALITY POLICY

Ironbark is dedicated to providing high quality pest control services, on time and on budget. We are committed to delivering a level of quality work beyond client expectations.

We place major importance on the partnership's competitiveness based on consistent quality of product and service that has traditionally led to repeat business resulting from high levels of client satisfaction.

The management system outlined in this IMS is designed to satisfy the requirements of ISO 9001:2015, all appropriate Australian standards, relevant legislation, codes of practice licensing and our contractual requirements.

Ironbark will establish and review performance against measurable objectives in monthly Management Meetings to ensure its continued compliance and suitability to client requirements. Statistical reports will be produced and reviewed quarterly to monitor trends and continuous improvement.

Our Quality Policy is reviewed annually or as required based on day-to-day needs. All staff are invited to have input to our Quality Policy prior to the Annual Management Review of the IMS. We also communicate our policy via our website.

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